

TELEPHONE SCRIPT-6mth/12mth

Hello. May I please speak with Mr./Ms. _____?

My name is _____ with the Health4Kids program here at _____. I'm calling you because you and [insert child's name] are due for your 6mth/12mth assessment with Health4Kids.

This appointment should take about an hour. At this visit we will repeat all of the measurements that we did at the beginning of the study as well as complete surveys. Your child will receive the activity monitor to wear for one week. **Please keep in mind that at the end of this visit you will receive a \$30.00(6mth)/\$40.00(12mth) gift card.**

For Part II, you and your child will return to the clinic after 1 week to return the device; your child will have blood drawn for fasting labs prior to this visit. We will measure height and weight for both you and your child. At the completion of this **2nd visit you will receive another \$30.00(6mth)/\$40.00(12mth) gift card.** Your child _____ will get to choose toys from the treasure box. The staff will then schedule a doctor's appointment. At this appointment, the doctor will do a physical exam/check-up and talk to you and _____ about how to make healthy life style choices, such as eating healthier food and doing more physical activity.

Would you like to schedule your appointment at this time?

YES → Great, let me take a look at the next available appointment.

Can you come in on: _____?

Great, I have the appointment set and we look forward to seeing you and _____.

NO → When would be a better time to call you to schedule this appointment?

If you have any questions or concerns please feel free to contact us. You can reach _____, Program Coordinator at XXX-XXX-XXXX.

Thanks again & have a great day!