

H4K- Measurement Messages: Decision Points

Note: Decision Point messages are in BLUE font

Welcome

Day to Send	Sequence	Message	Character Count
Telephone eligibility screen [date]+ 5min	M01	Health4Kids: Please reply to this message with the word OK for verification. (May repeat 2x every 30min if no response)	76
Telephone eligibility screen [date]+ 0 day	M02	Health4Kids: Welcome to Health4Kids! We will send appointment reminders and healthy tips from this number.	106
Telephone eligibility screen [date] + 1 day Anytime STOP response received	M03 M40	Health4Kids: To opt out of Health4Kids text messages at any time reply STOP. If you need help call (210)562-6524. Health4Kids: Thank you for your response. We will no longer send you text messages.	113 ?
Telephone eligibility screen [date] + 2 days	M04	Health4Kids: Have you saved this number (210-667-7375) into your contacts? Saving the number makes it easier to identify Health4Kids messages.	142

Assessment 1: If Rescheduled, use sequence M45, M46 & repeat as needed

Day to Send	Sequence	Message	Character Count
Assessment 1 - 7 Days	M05 M45	Health4Kids: Your 1st appointment is [ba1_date]. We look forward to seeing you at the clinic! Health4Kids: Your 1st appointment is [baseline1_date]. We look forward to seeing you at the clinic!	~93
Assessment 1 - 1 Day	M06 M46	Health4Kids: Your 1ST appointment is TOMORROW at [ba1_date]. We look forward to seeing you at the clinic! Health4Kids: Your 1ST appointment is TOMORROW at [baseline1_date]. We look forward to seeing you at the clinic!	~105

Monitor

Day to Send	Sequence	Message	Character Count
Assessment 1 + 2hr	M07	Health4Kids: If you have any questions about the monitor you received today please call (210)562-6524.	102
Assessment 1 + 1 day	M08	Health4Kids: Remember to have your child wear the monitor ALL DAY, EVERY DAY until the next appointment	104

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Assessment 1 + 3 days Assessment 2 – 5 days	M09 M09	Health4Kids: It is important for your child to wear the monitor from when they wake up until bed time. (same for rescheduled)	102
Assessment 1 + 4 days Assessment 2 - 3 days	M10 M10	Health4Kids: HELPFUL HINTS! Take the monitor off ONLY for: SWIMMING, SHOWERING, BATHING & SLEEPING! (same for rescheduled)	99

Assessment 2 & Fasting (use M21 if labs not done)

Day to Send	Sequence	Message	Character Count
Assessment 2 - 5 Days (same for rescheduled) Clinic Visit 1 – 5 days	M11 M11 M21	Health4Kids: Your 2nd appointment is [assess_2date]. Make sure your child gets blood drawn before the appointment! Health4Kids: Your 2nd appointment is [base2_date]. Make sure your child gets blood drawn before the appointment! Health4Kids: Make sure your child gets blood drawn before the appointment!	~114

Fasting

Day to Send	Sequence	Message	Character Count
Assessment 2 – 3 Day Clinic Visit1 – 3 days	M12 M12	Health4Kids: Have your child ONLY DRINK WATER (NO FOOD) THE NIGHT BEFORE the blood draw. Please don't forget to go to the lab. See you soon! (same for labs not done)	140

Labs Done? —→ NO. Go back to M14, M21, M12, M15, in that order

Assessment 2: If Rescheduled, repeat M09-M13 using Day to Send in BLUE font and [field] indicated in Message text

Day to Send	Sequence	Message	Character Count
Assessment 2 - 1 Day (same for rescheduled)	M13 M13	Health4Kids: Just a reminder that your next appointment is TOMORROW at [assess_2date]. DON'T FORGET to BRING IN THE MONITOR!!! Health4Kids: Just a reminder that your next appointment is TOMORROW at [base2_date]. DON'T FORGET to BRING IN THE MONITOR!!!	~127

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Enough Monitor Data/Labs done? ———> YES

Clinic Visit 1

Day to Send	Sequence	Message	Character Count
Clinic visit 1 -5 Day (same for labs not done)	M14 M14	Health4Kids: It's time to meet the doctor! Your appointment is scheduled for [clinic1_date] with [clinicvisit1_prov]. (same for labs not done)	~116

Day to Send	Sequence	Message	Character Count
Clinic visit 1 -2 Day (same for labs not done)	M15 M15	Health4Kids: Just a reminder that your child will meet [clinicvisit1_prov] on [clinic1_date]. We look forward to meeting with you! (same for labs not done)	~128

Enough Monitor Data? ———> NO: Repeat Monitor Texts

Day to Send	Sequence	Message	Character Count
Assessment 2 + 2hr	M16	Health4Kids: If you have any questions about the monitor you received today please call (210)562-6524.	102
Assessment 2 + 1 day	M17	Health4Kids: Remember to have your child wear the monitor ALL DAY, EVERY DAY until the next appointment	104
Assessment 2 + 3 days	M18	Health4Kids: It is important for your child to wear the monitor from when they wake up until bed time.	102
Assessment 2 + 4 days	M19	Health4Kids: HELPFUL HINTS! Take the monitor off ONLY for: SWIMMING, SHOWERING, BATHING & SLEEPING!	99

Assessment 3

Day to Send	Sequence	Message	Character Count
Assessment 3 - 1 Day	M20	Health4Kids: Just a reminder that your next appointment is TOMORROW at [cbase_accelreturn]. DON'T FORGET to BRING IN THE MONITOR.	~129

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Labs Done? ———> NO. Go back to M14, M21, M12, M15, in that order. Use [clinic1_date2] as reference point for Day to Send

Enough Monitor Data/Labs done? ———> YES

Clinic Visit 1

Day to Send	Sequence	Message	Character Count
Clinic visit 1 -5 Day	M14	Health4Kids: It's time to meet the doctor! Your appointment is scheduled for [clinic1_date2] with [clinicvisit1_prov].	~117

Day to Send	Sequence	Message	Character Count
Clinic visit 1 -2 Day	M15	Health4Kids: Just a reminder that your child will meet [clinicvisit1_prov] on [clinic1_date2]. We look forward to meeting with you!	~130