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**Solving Dynamic Repositioning Problem for Bicycle Sharing Systems:
Model, Heuristics, and Decomposition**

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**Solving Dynamic Repositioning Problem for Bicycle Sharing Systems:
Model, Heuristics, and Decomposition**

by

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Dedication

To my parents.

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Abstract

Solving Dynamic Repositioning Problem for Bicycle Sharing Systems: Model, Heuristics, and Decomposition

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Bicycle sharing systems (BSS) have emerged as a powerful stimulus to non-motorized travel, especially for short-distance trips. However, the imbalances in the distribution of bicycles in BSS are widely observed. It is thus necessary to reposition bicycles to reduce the unmet demand due to such imbalances as much as possible. This paper formulates a new mixed-integer linear programming model considering the dynamic nature of the demand to solve the repositioning problem, which is later validated by an illustrative example. Due to the NP-Hard nature of this problem, we seek for two heuristics (greedy algorithm and rolling horizon approach) and one exact solution method (Benders' decomposition) to get an acceptable solution for problems with large instances within a reasonable computation time. We create four datasets based on real world data with 12, 24, 36, and 48 stations respectively. Computational results show that our model and solution methods performed well. Finally, this paper gives some suggestions on extensions or modifications that might be added to our work in the future.

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CHAPTER 1 INTRODUCTION

1.1 LITERATURE REVIEW

Climate change and the energy crisis have triggered a great amount of research on sustainable development in recent decades. The most widely used definition of sustainable development is from the World Commission on Environment and Development (WCED): Sustainable development is development that meets the needs of the present without compromising the ability of future generations to meet their own needs (see WCED, 1987). As an essential component of socio-economic activities, transportation systems also need to incorporate the concept of sustainability to best serve current and future users.

Although there is no standard definition of transportation sustainability, Black *et al.* (2002) summarized the objectives and attributes of a sustainable transportation system based on literature reviewed. Most previous works focused on satisfying the requirements for a sustainable environment, such as minimizing fossil fuel depletion, greenhouse gas emissions, and noise pollution. However, the objectives of a sustainable transportation system involve more than environmental sustainability. Economic developments and socio-cultural issues should be also considered. Jeon and Amekudzi (2005) characterized the indicators and metrics of transportation sustainability, classifying them into four categories: transportation (including safety), economic, environmental, and socio-cultural/equity. Litman (2007) also studied the indicators for transportation sustainability but placed more emphasis on the role of indicators in sustainable transportation planning, which is a feasible approach to realizing transportation sustainability. Black (2010) provided another set of indicators to consider in achieving a sustainable transportation

system: pricing, policy, education, and technology. Pricing and taxation could be treated as a special policy to manage travel demand in a sustainable way. This approach has already resulted in great achievements in major cities like London and Singapore.

The emerging field of Intelligent Transportation Systems (ITS) is growing in response to developments in telecommunications technology. While ITS concepts were first broached in the 1930s, ITS is only now in its product development period (see Figueiredo *et al.*, 2001). The principal motivation for building ITS networks is to enhance traffic and safety management by creating communication pathways between vehicles and transportation infrastructures (see Dimitrakopoulos and Demestichas, 2010).

Non-motorized travel modes, such as walking and cycling, contribute to a sustainable transportation system. Transportation researchers in recent years have encouraged these modes for their environmentally friendly nature. These modes can provide many benefits to users and the community at large by improving public fitness and health, providing a cost savings for consumers, and reducing traffic congestion, road and parking facility costs, total accident risk, energy consumption, and pollution emissions (see Litman, 2010). Recently, bicycle sharing systems (BSS) have emerged as a powerful stimulus to non-motorized travel, especially for short-distance trips. A survey shows that bicycle sharing has positive influence on reducing automobile and taxi usage, and increasing bicycling and walking (see Shaheen *et al.*, 2013).

BSS has passed through three generations and now is going into its fourth generation (see Shaheen *et al.*, 2011). The first BSS was launched in Amsterdam in 1965 with all fifty bicycles permanently unlocked, resulting in theft of and damage to the fleet. To improve this situation, the second generation of BSS, based on a coin-deposit system, first appeared in Copenhagen in 1995. However, there were still problems with theft and damage under the coin-deposit system because the users were anonymous. Incorporating

advanced information technologies, the third generation BSS, known as the Vélo à la Carte System, appeared in Rennes, France in 1998 (see Midgley, 2011). The electronically locking and identification mechanism effectively avoid the problem that the second generation BSS had. This approach to a BSS met with great success and rapidly spread. This BSS is now established in over 165 cities around the world, such as the Vélib' system in Paris, Capital Bikeshare in Washington D.C., and Hangzhou Public Bicycle. The three main components are bicycles, stations, and operating centers. Bicycles are made accessible to the public in specific docking stations, where users can pick up and return bicycles with a membership card. To encourage people to use the system, some BSS (such as Capital Bikeshare) use a pricing scheme that provides the first 30 minutes free. Realizing that a BSS is not only an independent system but a part of sustainable transportation system, researchers have begun to consider the connectivity of BSS to other travel modes, especially to existing public transit systems, which leads the way to the fourth generation of BSS.

Lin and Yang (2011) addressed the design of the BSS and formulated the strategic planning problem as a non-linear mixed integer programming problem. Their approach becomes intractable when solving the real-world problem because of the nonlinearity and complexity of the formulation. Shu *et al.* (2010) also developed a deterministic linear programming model to support decision-making in the design and management of BSS.

Vogel and Mattfeld (2011) used data mining to explore the activity patterns in BSS, noting the imbalances in the distribution of bicycles. For instance, users tend to pick up bicycles from stations located higher on a hill and return them in stations located downhill. As a result, no bicycles are available in hilltop stations and no vacant docks are available in stations downhill if the operators do not take action. Due to the imbalance of demand and supply at each station, the BSS operators need to redistribute the bicycles in order to

optimize the system performance. In other words, redistribution (i.e., repositioning) is critical for the BSS to meet the demand for bicycles at the origin stations and vacant docks in the destination stations. Usually a fleet of trucks is used to transfer bicycles among stations during a specific time period. The problem of finding an optimal repositioning route and determining the number of bicycles to transfer while the demand for bicycles is negligible, *e.g.*, in the evening, is referred to as a static repositioning problem (SRP); similarly, optimizing the redistribution route while the demand is high, *e.g.*, during the day, is referred to as a dynamic repositioning problem (DRP).

Many researchers have made great contributions to modeling and solving this particular SRP in recent years. One intuitive approach is to model it based on the well-known Traveling Salesman Problem (TSP) (see Miller *et al.*, 1960) with pickup and delivery (see Hernández-Pérez *et al.*, 2004). Benchimol *et al.* (2011) adapted a 9.5-approximation algorithm for C-delivery TSP (see Chalasani and Motwani, 1999) to solve their SRP model, whose objective is to achieve a given target bicycle inventory level for each station at the end of the repositioning action, allowing no deviations. However, the method used to determine the target was not clearly stated. Erdogan *et al.* (2012) relaxed the objective by allowing the target inventory level for each station to fall within a range. However, the criterion for determining the lower bounds and upper bounds was not specified. Raviv *et al.* (2013) extended the one-commodity pickup and delivery TSP for the SRP. One of the ingenious extensions is that they introduced a convex penalty function as a part of the objective function. The penalty function was suggested to represent the expected amount of shortages at a station. In order to calculate the expectation value, they modeled the dynamics of the bicycles inventory level as a continuous-time Markov chain—more specifically, a non-homogenous Poisson process. Rainer-Harbach *et al.* (2013) presented a Variable Neighborhood Search metaheuristic with an embedded Variable

Neighborhood Descent, for solving the BSS inventory distribution problem. However, they did not mention how the target number of available bikes after repositioning is determined.

In response to the advancement made on the SRP, some researchers turned to the DRP. Contardo *et al.* (2012) used Dantzig-Wolfe decomposition (see Dantzig and Wolfe, 1960) and Benders' decomposition (see Benders, 1962) to solve the DRP, but the demand pattern they used was set by a formula that might not be realistic enough. Benarbia *et al.* (2013) introduced a new approach based on Petri nets with variable arc weights to model the DRP. However, this model was only tested by simulations, and its application to a real-world BSS was not specified. Caggiani and Ottomanelli (2013) also provided a simulation model for DRP. Schuijbroek *et al.* (2013) proposed a new cluster-first route-second heuristic to solve DRP. One special feature in their model is the service level requirements at each station, which use the proportion of expected value of total satisfied demand and expected value of total demand. Nair *et al.* (2013) used a stochastic characterization of demand and a model developed in their prior work, in which they employed fleet-management strategies to deal with DRP.

1.2 MOTIVATION

This paper is primarily concerned with dynamic repositioning since it directly balances the number of bicycles and vacant lockers in a BSS, especially during the peak hours. Note that the peak hours for a BSS might differ from that of motorized vehicles.

Working with the trip history data of Capital Bikeshare System in Washington D.C., we observed a very high rate usage at some stations in certain months. For example, Figure 1 shows the number of trips to and from the Columbus Circle/Union station during the last 12 months. Nearly 7000 departures and 6700 arrivals occurred at this station during September 2013.

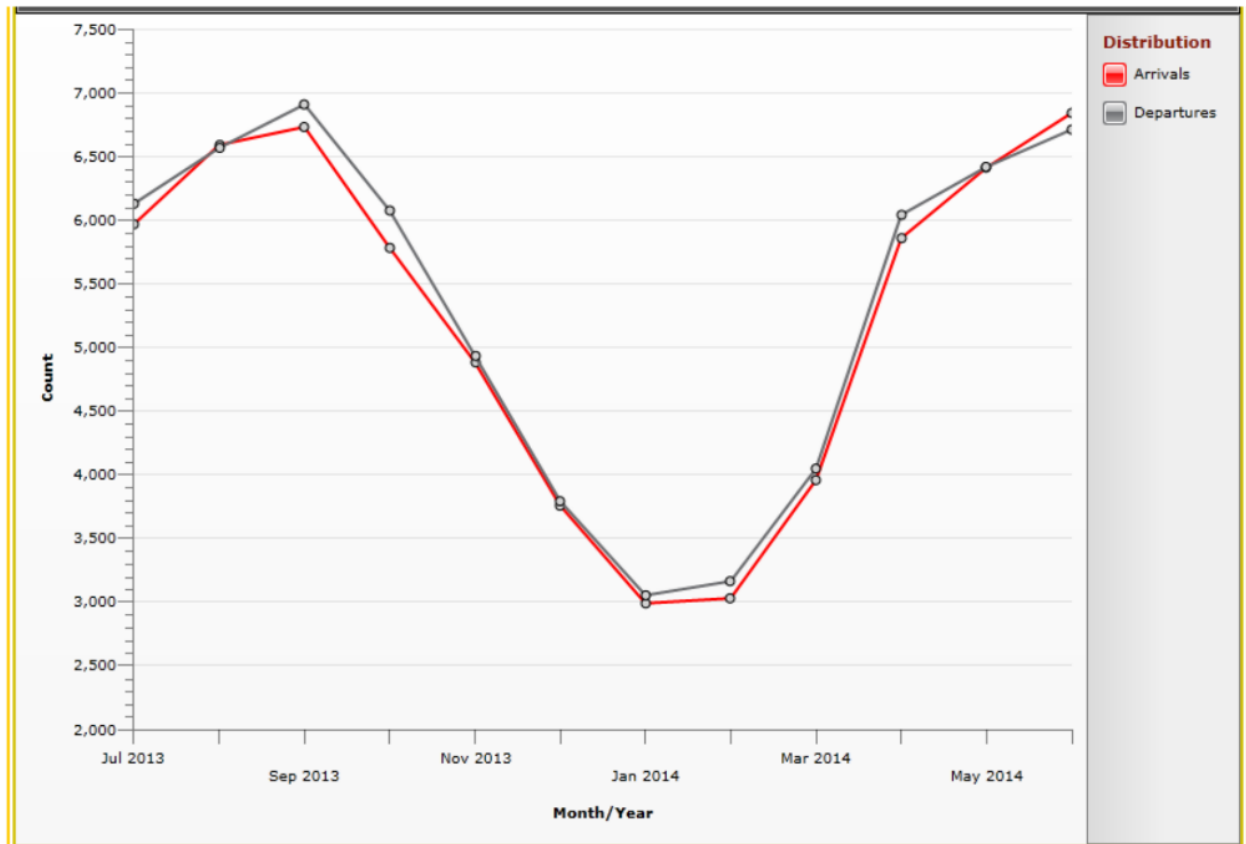


Figure 1. Trips to/from Columbus Circle/Union Station

(Source: <http://cabidashboard.ddot.dc.gov/CaBiDashboard/>)

Figure 2 clearly reveals the serious imbalances in Capital Bikeshare's inventory flow. Completely full or completely empty stations discourage users. A strategic static repositioning action at night may alleviate the imbalance only at the beginning of the next day, but will not address imbalances that arise during the peak daytime hours. Thus, for a high-usage BSS, a dynamic repositioning action in the daytime is also needed.

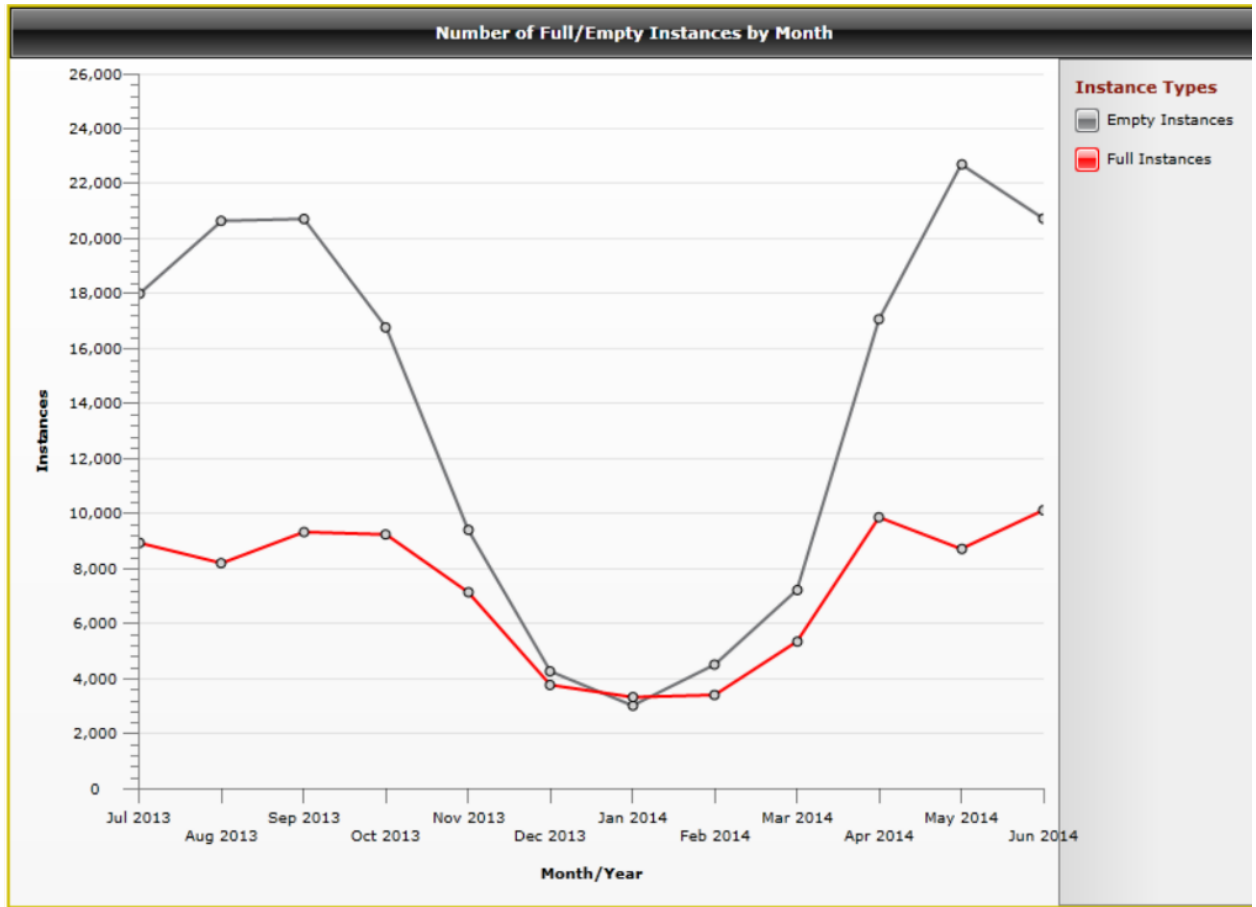


Figure 2. Number of Full/Empty Instances in Capital Bikeshare System

(Source: <http://cabidashboard.ddot.dc.gov/CaBiDashboard/>)

Inspired by Raviv *et al.*, we realized that a solvable and well-structured model for the DRP could be derived by adding time indices for variables and parameters in the SRP models. We will define the problem and explain the formulation in the next section in detail. We do not use the penalty function that Raviv *et al.* suggested as a continuous convex function in their time-index formulation. Instead, we chose to use the exact number

of shortages based on the historic data during a given time period. Thus, we assume that the forecasting demand is the same as the real-world demand.

By employing discretization of the time, we can formulate the DRP as an Integer Programming (IP) problem, which has been well studied and can be solved by many developed solvers, such as the CPLEX optimization software package.

1.3 THESIS OUTLINE

The rest of this thesis is structured as follows.

Chapter 2 provides a formal definition of the essential problem in this thesis.

Chapter 3 explains each component of our model, from notations to the interpretations of objective function and constraints.

Chapter 4 validates the rationality of our model by solving an illustrative example.

Chapter 5 presents three different solution methods for solving large instances problem efficiently. Two of them are heuristics-based, and the third is based on Benders' decomposition.

Chapter 6 describes the real-world data used in this thesis and shows computational results of using each solution method described in Chapter 5.

Chapter 7 summarizes this thesis and discusses several future works that might be extended from this thesis.

CHAPTER 2 PROBLEM DEFINITION

Suppose we are given a complete digraph $\mathcal{G} = (\mathcal{N}, \mathcal{A})$, where the set of nodes $\mathcal{N} = \{0, 1, \dots, n\}$ includes a depot indexed with 0 and all stations in the BSS. A repositioning vehicle travels from the depot to visit all stations and transport desired number of bicycles at each station. Each station is given a capacity (number of docks) and an inventory level (number of bicycles and thus number of vacant docks). Each arc $(i, j) \in \mathcal{A}$ is associated with a travel cost. We are also given the expected (forecasting) demand for bicycles and vacant docks at each station. We have two objectives for this problem. One is to decrease the total unmet demand for both vacant docks and bicycles as much as possible. The other is to minimize the total travel cost for the repositioning vehicle.

We measure the unmet demand as the non-negative difference between the expected demand and the current inventory level for all stations. In this paper we do not assume the dynamics of demand as a specific stochastic process as some researchers did, since it would introduce a more complicated problem on estimating the parameters of such stochastic process. Notice that the quality of the demand forecast would affect the effectiveness of the repositioning decision. However, in our model (presented in Chapter 3) the demand forecast is just a given input, so the quality of the demand forecast would not affect the performance of our model in terms of computational time. In other words, we are considering a repositioning problem in which the demand forecast is given. Computational time matters in our problem because the repositioning action might be needed for several times within a short timeframe in some busy BSS. In order to conduct the numerical experiments (described in Chapter 6), we assume that the demand forecast is the same as that in reality, which means the demand forecast is 100% accurate. To apply

our model in real-world projects, an associated demand forecast model should be developed as well, which is not in the scope of this thesis.

It is obvious that the repositioning problem involves with the well-studied vehicle routing problem. We need to determine the number of bicycles to load or unload at each station while finding an optimal repositioning route.

Unlike the classic TSP we are allowing the repositioning vehicle to visit a station more than once. More visits on a station can decrease the unmet demand but increase the travel cost. This trade-off process might result in a better solution than imposing the constraint of number of visits at a station.

Since we discretize time and all the variables in this problem are integers, we will present a new Integer Linear Programming (ILP) formulation under assumptions mentioned above.

The input data for this problem is as follows.

1) Initial inventory (number of bicycles) and capacity (total number of docks) of each station.

2) Travel times between stations.

3) Demand for both bicycles and vacant docks at each station in each time period.

The output for this problem is a route for the repositioning vehicle during the whole action and number of bicycles to be loaded and unloaded at each station.

CHAPTER 3 MIXED-INTEGER LINEAR PROGRAMMING MODEL

3.1 NOTATION

Sets

\mathcal{N} Set of stations with a depot indexed by 0.

\mathcal{T} Set of time periods. Let $M = \lceil T / \tau \rceil$.

Parameters

s_i^0 Initial inventory level of station i .

c_i Capacity of station i .

τ Time period length (interval).

t_{ij} Travel time from station i to station j .

m_{ij} Number of time periods from station i to station j . $m_{ij} = \lceil t_{ij} / \tau \rceil$.

T Total repositioning time.

$d_{i,t}^P$ Demand for bicycles at station i during t^{th} period.

$d_{i,t}^R$ Demand for vacant docks at station i during t^{th} period.

C Capacity of the repositioning vehicle.

Decision Variables

$x_{ij,t}$ Binary, equal to 1 if the vehicle travels from station i to station j during t^{th} period.

$n_{ij,t}$ Number of bicycles carried on the vehicle when traveling from station i to station j during t^{th} period.

$y_{i,t}$ Number of bicycles loaded onto the vehicle at station i during t^{th} period.

$l_{i,t}$ Number of unsatisfied docks at station i during t^{th} period.

$b_{i,t}$ Number of unsatisfied bicycles at station i during t^{th} period.

$s_{i,t}$ Number of bicycles at station i during t^{th} period.

3.2 FORMULATION

The objective function is to minimize total travel cost and total unmet demand during the whole repositioning process. In this paper we just use travel time as a measure of travel cost. Since this problem includes multiple objectives, we need to introduce a weight α that indicates the importance of each objective. This weight also has a specific meaning, namely one additional unmet demand is equivalent to α seconds of additional travel time in this case.

$$\text{minimize } \sum_{i \in \mathcal{N}} \sum_{j \in \mathcal{N}} \sum_{t \in \mathcal{T}} t_{ij} x_{ij,t} + \alpha \sum_{i \in \mathcal{N}} \sum_{t \in \mathcal{T}} (l_{i,t} + b_{i,t})$$

First we consider the constraints which represent the balance of inventory level at each station during each period.

$$s_{i,t} = s_{i,t-1} - y_{i,t} + d_{i,t}^R - d_{i,t}^P - l_{i,t} + b_{i,t}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T}$$

Note that we do not define time period 0, so it will cause an error when $t = 1$ for these constraints since we have a subscript of $t-1$. To avoid such problems, we can simply add another constraints $s_{i,0} = s_i^0, \quad \forall i \in \mathcal{N}$ or use if-then-else type conditional constraints when programming.

Next we write constraints for unsatisfied demand for bicycles and docks respectively. By the definition of unsatisfied demand, it is quite straightforward to write as the form of $l_{i,t} = [d_{i,t}^R - c_i + s_{i,t-1}]^+, \quad b_{i,t} = [d_{i,t}^P - s_{i,t-1}]^+$, where the notation $[x]^+ := \max\{x, 0\}$. However, these equality constraints are nonlinear constraints, which would make our problem more intractable. Fortunately, this issue is easy to fix in the following way.

$$\begin{aligned} l_{i,t} &\geq d_{i,t}^R - d_{i,t}^P - c_i + s_{i,t-1}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \\ b_{i,t} &\geq d_{i,t}^P - d_{i,t}^R - s_{i,t-1}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \\ l_{i,t} &\geq 0, \quad \text{integers}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \end{aligned}$$

$$b_{i,t} \geq 0, \text{ integers, } \forall i \in \mathcal{N}, t \in \mathcal{T}$$

Since we are considering a minimizing problem, the above constraints can actually guarantee the number of unsatisfied lockers $l_{i,t}$ and unsatisfied bicycles $b_{i,t}$ take the right value in an optimal solution.

Like classic vehicle routing problem, we need constraints describing the movement of the repositioning vehicle. The first rule is that it starts from the depot and returns at the end of reposition action.

$$\sum_{j \in \mathcal{N}} x_{0j,1} = 1, \quad \sum_{j \in \mathcal{N}} x_{j0,M-m_{j0}} = 1$$

Then we have flow conservation condition, *i.e.* the repositioning vehicle can only leave from a node which it just entered.

$$\sum_{j \in \mathcal{N}} x_{ji,t-m_{ji}} = \sum_{k \in \mathcal{N}} x_{ik,t}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \setminus \{1, M\}$$

Note that for some t , the subscript $t-m_{ji}$ might be non-positive. To solve this problem, one way is to set those x 's equal to zero, but this requires more memory space to create a larger time index set \mathcal{T} . Another way is to add a condition for that subscript:

$$\sum_{j \in \mathcal{N}} x_{ji,t-m_{ji}} = \sum_{k \in \mathcal{N}} x_{ik,t}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \setminus \{1, M\} \text{ s.t. } t-m_{ji} > 0$$

We suggest this modification because it not only avoids the problem when implementing in program but also reduces the number of constraints.

The repositioning vehicle can only appear on one particular link in a given time period.

$$\sum_{i \in \mathcal{N}} \sum_{j \in \mathcal{N}} x_{ij,t} \leq 1, \quad \forall t \in \mathcal{T}$$

Note that we assume $x_{ij,t} = 0$ if period t is not the first period when the repositioning vehicle moving from station i to j , otherwise the first part of our objective

function cannot represent the total travel time. That's why we use less than and equal to sign in these constraints.

We also should have a balance constraint on bicycles to insure there is no missing bicycle during the loading and unloading process.

$$\sum_{j \in \mathcal{N}} n_{ji,t-m_{ji}} = \sum_{k \in \mathcal{N}} n_{ik,t} - y_{i,t}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \setminus \{1, M\} \text{ s.t. } t - m_{ji} > 0$$

The number of bicycles the repositioning vehicle can carry, $n_{ij,t}$, cannot exceed the vehicle capacity, and it should be zero when the repositioning vehicle is not traveling from station i to j at time period t .

$$n_{ij,t} \leq C \cdot x_{ij,t}, \quad \forall i, j \in \mathcal{N}, t \in \mathcal{T}$$

We need to avoid the situation that bicycles in some node are loaded or unloaded in a period even the node is not visited by the vehicle.

$$\begin{aligned} y_{i,t} &\leq c_i \sum_{j \in \mathcal{N}} x_{ij,t}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \\ y_{i,t} &\geq -c_i \sum_{j \in \mathcal{N}} x_{ij,t}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \end{aligned}$$

At last, we need non-negativity and integrality constraints.

$$\begin{aligned} y_{i,t} &\text{ integers}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \\ n_{ij,t} &\geq 0, \text{ integers}, \quad \forall i, j \in \mathcal{N}, t \in \mathcal{T} \\ 0 &\leq s_{i,t} \leq c_i, \text{ integers}, \quad \forall i \in \mathcal{N}, t \in \mathcal{T} \\ x_{ij,t} &\in \{0, 1\}, \quad \forall i, j \in \mathcal{N}, t \in \mathcal{T} \end{aligned}$$

CHAPTER 4 ILLUSTRATIVE EXAMPLE

In this chapter we use a simple example to illustrate our model, focusing only on the inputs and outputs of the model. For a large instance problem, it is intractable to solve directly even using a highly efficient solver. We will present several solution methods in the next chapter.

4.1 INPUT DATA

Table 1. Travel Time Matrix (in Seconds)

Station	0	1	2	3	4
0	0	600	900	600	900
1	600	0	600	900	600
2	600	900	0	300	600
3	900	300	300	0	600
4	600	900	600	600	0

Table 1 gives travel times between 5 stations. Note that the depot is indexed by 0.

Table 2. Discretized Travel Time Matrix (Interval = 300s)

Station	0	1	2	3	4
0	1	2	3	2	3
1	2	1	2	3	2
2	2	3	1	1	2
3	3	1	1	1	2
4	2	3	2	2	1

Table 2 provides number of time periods between 5 stations. We set $m_{ii} = 1$ to allow the repositioning vehicle to stay more than one time period on some stations if necessary.

Table 3. Initial Inventory and Capacity of Stations

Station	Initial Inventory	Capacity
1	12	15
2	12	18
3	10	20
4	9	15

Table 3 gives the initial inventory and capacity of stations. We do not set constraints on the inventory level and capacity of the depot.

Table 4. Demand Pattern at Each Time Period

Station	1	2	3	4
Demand (Bikes, Lockers)	(6, 7)	(5, 6)	(9, 7)	(5, 5)

In this example, we assume that the demand pattern is time-homogenous, namely the demand for bicycles and vacant lockers keeps the same at each time period. See Table 4.

We set the capacity of repositioning vehicle as 20. The total repositioning time is fixed to 2.5 hours (9000s).

4.2 OUTPUT RESULTS

We solved this problem using IBM-ILOG CPLEX 12.6 on an Intel Core i5 2.6 GHz with 8GB of RAM.

Table 5. Optimal Route and Number of Bikes Carried on Vehicle

Time Period	$\alpha = 900$		$\alpha = 100$	
	Route	Bikes Carried	Route	Bikes Carried
1	(0, 3)	10	(0, 3)	11
2				
3	(3, 1)	0	(3, 1)	0
4	(1, 2)	11	(1, 1)	1
5			(1, 2)	16
6	(2, 2)	20		
7	(2, 2)	13	(2, 2)	17
8	(2, 3)	20	(2, 2)	18
9	(3, 3)	2	(2, 3)	20
10	(3, 1)	0	(3, 2)	1
11	(1, 4)	11	(2, 2)	19
12			(2, 3)	20
13	(4, 2)	5	(3, 3)	14
14			(3, 3)	12
15	(2, 3)	20	(3, 3)	20
16	(3, 3)	8	(3, 3)	8
17	(3, 3)	6	(3, 3)	20
18	(3, 3)	4	(3, 3)	20
19	(3, 3)	2	(3, 3)	2
20	(3, 1)	0	(3, 1)	0
21	(1, 0)	4	(1, 1)	1
22			(1, 1)	2
23	(0, 0)	4	(1, 1)	3
24	(0, 0)	4	(1, 1)	4
25	(0, 0)	4	(1, 1)	19
26	(0, 0)	4	(1, 1)	20
27	(0, 0)	4	(1, 0)	9
28	(0, 0)	4		
29	(0, 0)	4	(0, 0)	9
30	(0, 0)	4	(0, 0)	9

Table 6. Total Unmet Demand after Repositioning

Unmet Demand	$\alpha = 900$	$\alpha = 100$
Bikes	0	0
Lockers	1	3

As we mentioned in the previous section, α measures the relative importance between unmet demand and travel time. A smaller α will force the repositioning vehicle to consider more on saving travel time. We can see from Table 5 that when $\alpha = 100$ the repositioning vehicle chose to stay at station 3 from period 13-19 and stay at station 1 from period 21-26. As a result, the total unmet demand with a smaller α is greater because saving travel time is more important than minimizing the unmet demand. This could be seen in Table 6.

Note that the demand for bicycles and lockers in station 4 is intentionally set to be self-balanced. It is natural for the repositioning vehicle to not consider visiting station 4; however, since it has a limited capacity, the repositioning vehicle has a nonzero probability of visiting station 4 to unload some bikes in order to increase the capability of carrying bicycles between station 1, 2, and 3.

We also provide dynamic inventory level of each stations during the repositioning process. Please see Figure 3 ($\alpha = 900$) and Figure 4 ($\alpha = 100$).

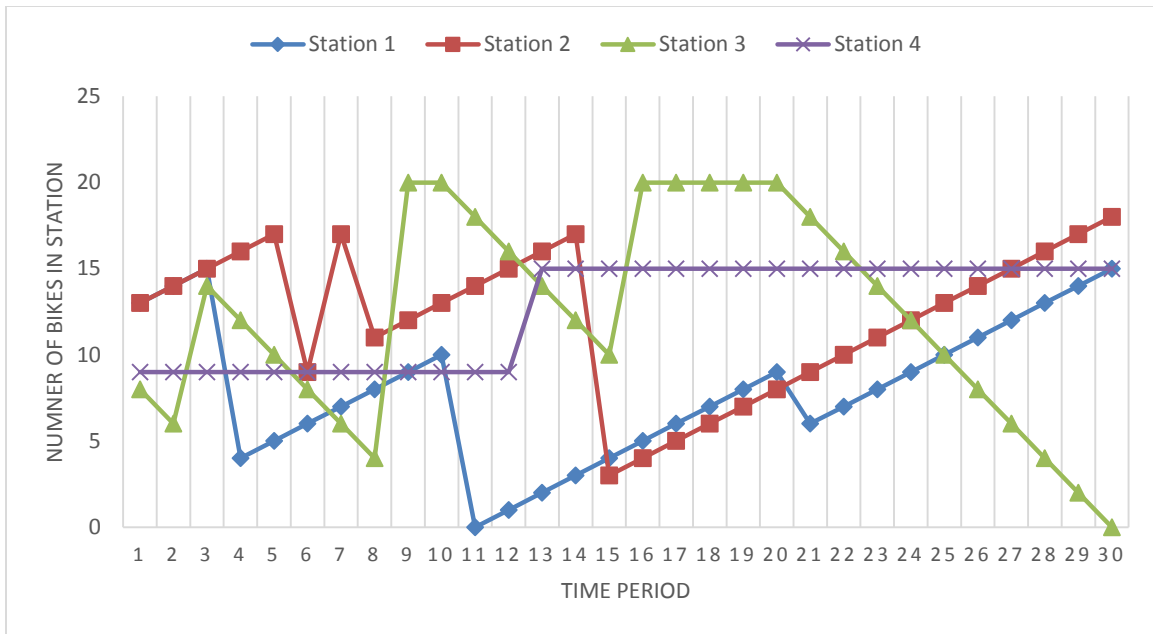


Figure 3. Inventory Level at Each Time Period ($\alpha = 900$)

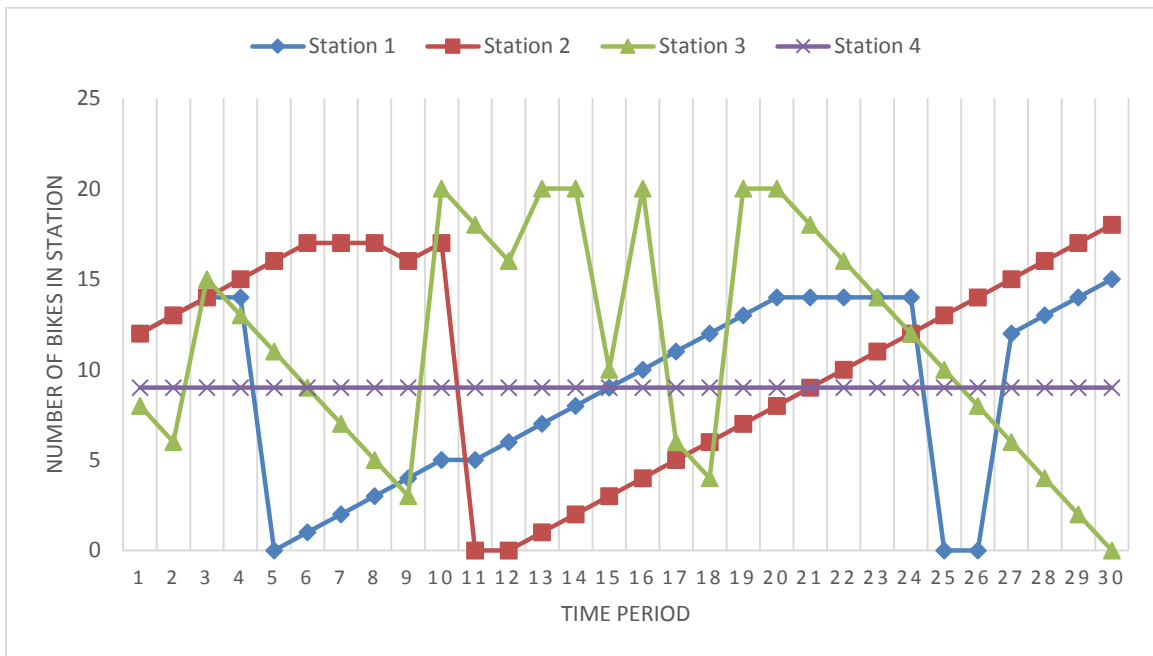


Figure 4. Inventory Level at Each Time Period ($\alpha = 100$)

CHAPTER 5 SOLUTION METHODS

Because of the NP-Hard (non-deterministic polynomial-time hard) nature of this problem, we need to seek more efficient methods to solve for larger instances problem. First we will provide two heuristics which are computational efficient and might provide a near-optimal solution: Greedy Algorithm and Rolling Horizon Approach. Then we will apply Benders' Decomposition technique to solving this problem in an exact algorithmic framework.

5.1 GREEDY ALGORITHM

Greedy algorithm is one of the most commonly used heuristic in order to reduce the problem size. Usually the original problem is divided by time index into several stages or sub-problems. Greedy algorithm is just to find the locally optimal solution at each stage with the hope of finding globally optimal solution at the last stage. For example, in our problem applying greedy algorithm is to tell the repositioning vehicle to stay at the station where it currently is unless there will be a large unmet demand at some other station at next planning stage. We denote the length of planning stage as ΔT .

We describe the process of greedy algorithm as follows.

ALGORITHM

Initialize $t = 1$.

DO WHILE $t \leq M$

Solve problem within time window $[t, t + \Delta T]$

Fix all variables within time window $[t, t + \Delta T]$

Let $t = t + \Delta T + 1$

END DO

Although greedy algorithm greatly speeds up computations by solving multiple sub-problems with much smaller problem sizes, it can produce the optimal solution at last only if the original problem has optimal substructure. In many cases, problems do not have such structure and thus more sophisticated dynamic programming techniques are need to find the global optimal solution. Unfortunately, our problem belongs to the one which does not have optimal substructure. However, we still can apply greedy algorithm to get a heuristic solution, which could be an upper bound of our (minimizing) problem.

5.2 ROLLING HORIZON APPROACH

It is natural to apply rolling horizon approach for time index based problems. Like greedy algorithm, rolling horizon approach also divides the problem into several sub-problems instead of solving the whole problem at once. Each time we only solve the sub-problem within a planning horizon $[t, t + \Delta T]$. The most significant difference between rolling horizon approach and greedy algorithm is that we only fix variables in a smaller time interval $[t, t + \delta] \subseteq [t, t + \Delta T]$ at each iteration. The next iteration should start at time period $t + \delta + 1$ with a planning horizon length of ΔT . We illustrate rolling horizon approach using the following figure.

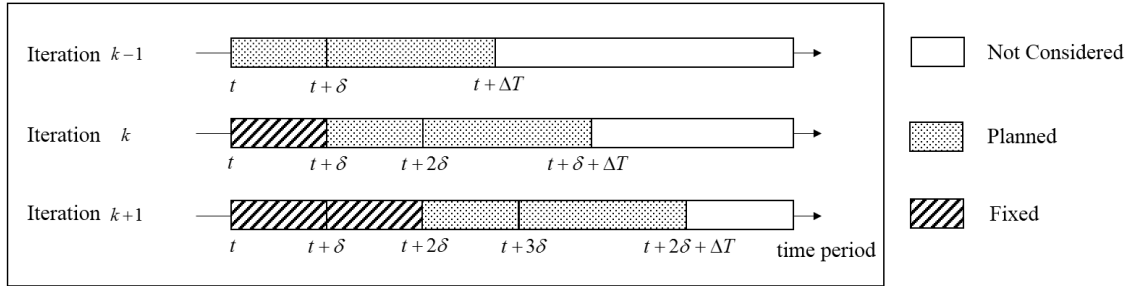


Figure 5. Rolling Horizon Approach

We also describe the process of greedy algorithm as follows.

ALGORITHM

Initialize $t = 1$.

DO WHILE $t \leq M$

Solve problem within time window $[t, t + \Delta T]$

Fix all variables within time window $[t, t + \delta]$

Let $t = t + \delta + 1$

END DO

Rolling horizon approach is also a heuristic for finding globally optimal solution with hope of achieving it through finding optimal solution of sub-problems successively. However, unlike greedy algorithm which fixes all variables decided in one sub-problem, rolling horizon approach relaxes some of decision variables in the current planning horizon, allowing them entering next planning horizon in order to get better objective value.

5.3 BENDERS' DECOMPOSITION

Benders' decomposition is a solution method for solving problems with a special block ladder structure. The following is an example of such block ladder structure.

$$\begin{aligned}
 \text{(OP)} \quad & \text{minimize} \quad c^T x + g^T y \\
 & \text{s.t.} \quad Ax \geq b \\
 & \quad \quad Dx + Fy \geq d \\
 & \quad \quad x, y \geq 0
 \end{aligned}$$

We often denote the second constraint as “complicating” constraint, because it involves with most (in this case, all) variables of the problem. For the rest constraint, it is natural to solve them separately for the associated part of objective function. For example, if we do not consider the complicating constraint, the only thing we need to do is to minimize objective function $c^T x$ over constraint $Ax \geq b, x \geq 0$ because there's no y

variable in the constraint. Considering the fact that the complicating constraint cannot be ignored, Benders' decomposition works as follows: it decomposes the original problem into a simple so-called master problem and a sub-problem similar to the original one but without complicating constraints, then it solves these two problems iteratively instead of solving the original problem with complicating constraints.

We use the above example to illustrate how to construct master and sub-problem in Benders' decomposition.

First we assume we already know a feasible solution of variable x , denoted as x_0 . The feasibility indicates that $x_0 \in \{x \mid Ax \geq b, x \geq 0\}$. Then the original problem (OP) becomes (P1):

$$\begin{array}{ll}
 \text{minimize} & c^T x_0 + g^T y \\
 \text{s.t.} & Ax_0 \geq b \\
 & Dx_0 + Fy \geq d \\
 & x_0, y \geq 0
 \end{array}
 \quad \Rightarrow \quad
 \begin{array}{ll}
 \text{(P1) minimize} & g^T y \\
 \text{s.t.} & Fy \geq d - Dx_0 \\
 & y \geq 0
 \end{array}$$

We write the dual problem of (P1) as follows:

$$\begin{array}{ll}
 \text{(DP) maximize} & u^T (d - Dx_0) \\
 \text{s.t.} & F^T u \leq g \\
 & u \geq 0
 \end{array}$$

Note that we can think the optimal objective function value z_{DP} as a function of x , denoted as $z_{DP} = z(x)$. Thus we can write OP as:

$$\begin{array}{ll}
 \text{(OP1) minimize} & c^T x + z(x) \\
 \text{s.t.} & Ax \geq b \\
 & x \geq 0
 \end{array}$$

We call DP as the sub-problem in Benders' decomposition. In most cases, the sub-problem has much smaller problem size so that we can solve it directly within reasonable time. There are two possibilities that would arise when solving the sub-problem: 1) DP is unbounded above; 2) DP has an optimal solution.

In the first case, solving DP will return one of the extreme rays, denoted as r^* , with the property that

$$(r^*)^T (d - Dx_0) > 0$$

This results in

$$z(x) = +\infty.$$

To avoid this situation in the master problem, we need to add a constraint in the master problem to cut off that specific x_0 :

$$(r^*)^T (d - Dx) \leq 0$$

In the second case, solving DP will return one of the extreme points, denoted as u^* , which satisfies

$$z(x_0) = (u^*)^T (d - Dx_0)$$

If we find that x_0 is not optimal for the original problem (OP), we can cut off it by adding a constraint to the master problem:

$$z \geq (u^*)^T (d - Dx)$$

Now we can write our master problem as

$$\begin{aligned} \text{(MP)} \quad & \text{minimize} \quad c^T x + z \\ & \text{s.t.} \quad Ax \geq b \\ & \quad \quad x \geq 0 \\ & \quad \quad (r^*)^T (d - Dx) \leq 0 \\ & \quad \quad (u^*)^T (d - Dx) \leq z \end{aligned}$$

The optimal solution of the master problem (MP) provides a lower bound of the original problem (OP), while a feasible solution x_0 and y_0 provide an upper bound of the OP, $c^T x_0 + g^T y_0$. If the difference between upper bound and lower bound is greater than a threshold, we update the feasible solution x_0 with the optimal solution of MP, x^* . Then add new constraints to the master problem based on this updated x_0 by solving new

associated sub-problem. We terminate this algorithm if the difference between upper bound and lower bound is small enough.

We describe Benders' decomposition as follows.

ALGORITHM

Initialize $UB = +\infty$, $LB = -\infty$, $x_0 \in \{x \mid Ax \geq b, x \geq 0\}$.

DO WHILE $UB - LB > \varepsilon$

Solve sub-problem

$$\begin{aligned} & \underset{u}{\text{maximize}} && u^T (d - Dx_0) \\ & \text{s.t.} && F^T u \leq g \\ & && u \geq 0 \end{aligned}$$

IF Unbounded **THEN**

 Get extreme ray r^*

 Add constraint $(r^*)^T (d - Dx) \leq 0$ to master problem

ELSE

 Get extreme point u^*

 Add constraint $z \geq (u^*)^T (d - Dx)$ to master problem

$UB \leftarrow \min \{UB, c^T x_0 + (u^*)^T (d - Dx_0)\}$

END IF

Solve master problem

$$\begin{aligned} & \underset{x, z}{\text{minimize}} && c^T x + z \\ & \text{s.t.} && Ax \geq b \\ & && x \geq 0 \\ & && (r^*)^T (d - Dx) \leq 0 \\ & && (u^*)^T (d - Dx) \leq z \end{aligned}$$

$LB \leftarrow c^T x^* + z^*$, $x_0 \leftarrow x^*$

END DO

CHAPTER 6 NUMERICAL EXPERIMENTS

6.1 DATA PRE-TREATMENT

For this study, we used system data recorded on September 26, 2013, by Capital Bikeshare in Washington D.C., because of the highly active system behavior on that day (as was indicated in Figure 1). We fixed the total repositioning time to 2.5 hours (9000s), the same as in the illustrative example. Thus, we used only the data from 14:00 to 16:30 on September 26th, 2013.

As of 2013, there were more than 150 stations in Capital Bikeshare system. To include all of these stations in our computation would not be wise, since not all of them necessarily need repositioning. First, some of them might be self-balanced like station 4 in illustrative example. Second, some of them might be located in a relatively rural area so that not too many people actually use them. Hence, we chose only stations that satisfy either of the following conditions:

- 1) Total demand for bikes and lockers is greater than a threshold (10 in this paper) during repositioning time;
- 2) Difference of demand for bikes and lockers is greater than a threshold (5 in this paper) during repositioning time.

After filtering, we finally got 48 highly active stations. To better understanding how our solution methods work, we create four groups of data which includes 12, 24, 36, and 48 stations respectively.

Based on the locations of those 48 stations, we calculate the Manhattan distance matrix. We then assume the average speed of the repositioning vehicle is 1 m/s so that we can get the travel time matrix.

The initial inventory levels are set to the real levels recorded in our dataset.

The capacity of the repositioning vehicle is set to 20 bicycles.

The location of the depot is not clarified through the website of Capital Bikeshare, so we just select an imaginary place as our depot. We do not set any constraint on the capacity and initial inventory level of the depot.

We no longer make change of the weight α in the objective function in order to focus on the efficiency of our computation. In this chapter, we set $\alpha = 900$.

We apply greedy algorithm and rolling horizon approach using IBM-ILOG CPLEX 12.6 on an Intel Core i5 2.6 GHz with 8GB of RAM. We upload our Benders' decomposition program to a famous online server, NEOS, to solve our problem.

6.2 COMPUTATIONAL RESULTS

6.2.1 Using Greedy Algorithm

The only parameter we need to specify for applying greedy algorithm (GA) is the planning length ΔT . In this paper, we set $\Delta T = 5$ and 10 respectively.

We present the computational results in the following tables. All of these problems achieve optimal solution in a short time.

Table 7. Optimal Solution Using GA with $\Delta T = 5$

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand
12	13920	1.345	1320	14
24	15828	4.043	1428	16
36	29056	15.774	2956	29
48	71189	33.194	2789	76

Table 8. Optimal Solution Using GA with $\Delta T = 10$

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand
12	11029	10.269	2029	10
24	18359	85.889	3059	17
36	23097	331.417	3297	22
48	55652	1407.38	4352	57

From Table 7 and Table 8 we can see that with the number of stations increasing, the optimal objective function value increases simply because larger network expects more travel time for the repositioning vehicle to reduce the unmet demand as much as possible.

Intuitively we would expect a longer planning length to return us a better solution in greedy algorithm, since a longer planning length considers more factors in the future; and thus it would be more likely to give a solution near to the global optimum. We can see that for the number of stations equal to 12, 36, and 48, the objective function values in Table 8 are smaller than those in Table 7. Recall that our objective function consists of two parts, total travel time for the repositioning vehicle and total number of unmet demand (bicycles and vacant lockers). We can see that in a longer planning algorithm, the repositioning vehicle takes more time to visit different stations transferring bicycles in order to meet the demand since the unmet demand has a high weight in the objective function. However, as we mentioned before, greedy algorithm after all is a heuristic which cannot guarantee anything. A short planning length not only means “shortsighted” but also means “flexible” since it fixes much less variables in each iteration. We can see that for the number of stations equal to 24, the objective function value in Table 7 is smaller than that in Table 8. It means fixing fewer variables in this case would yield better solution.

Computation time is extremely critical especially for those problems which need immediate responses or decisions. Our repositioning problem in this paper should be categorized into such problems, because we cannot take a very long computation time, say several hours, to make a decision for a 2.5-hour action. In practice, we would set a time limit (3600s or 7200s) to see the best solution that specific algorithm could find out. But in this problem, we are lucky to find the optimal solution within that time limit. Note that this “optimal” is under greedy algorithm, probably not the real global optimal solution.

6.2.2 Using Rolling Horizon Approach

Except for the planning horizon length ΔT , we also need to specify the fixing interval length δ . The planning horizon length ΔT determines the runtime for each iteration (roll), and the fixing interval length δ actually determines the number of iterations (rolls) until we find out the optimal solution. Based on the experiments on greedy algorithm, we could estimate the runtime before we actually use rolling horizon approach to solve our problems. For example, if we choose $\Delta T = 10$ and $\delta = 1$, we would expect an approximately 10 times higher CPU time than that in Table 8, since the runtime for each iteration is the same, but this rolling horizon approach requires 30 iterations while greedy algorithm only needs 3 iterations. We notice that the CPU time for the problem whose number of stations is equal to 48 is 1407.38s; we could not bear a 10 times higher runtime so we decide to fix the planning horizon length $\Delta T = 5$ and change the fixing interval length from 1 to 5 to see which one would give us a better solution.

We present the results in the following tables.

Table 9. Optimal Solution Using RHA with $\delta=1$

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand
12	10859	4.802	1859	10
24	13450	20.557	4450	10
36	19239	58.814	4839	16
48	56857	167.112	5557	57

Table 10. Optimal Solution Using RHA with $\delta=2$

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand
12	10320	2.429	1320	10
24	16936	13.265	3436	15
36	22036	30.151	4036	20
48	59289	117.504	4389	61

Table 11. Optimal Solution Using RHA with $\delta=3$

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand
12	10320	2.11	1320	10
24	17543	8.933	2243	17
36	24795	22.989	4095	23
48	58665	102.589	4665	60

Table 12. Optimal Solution Using RHA with $\delta=4$

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand
12	11220	1.508	1320	11
24	19868	8.035	2768	19
36	24360	27.646	3660	23
48	61565	72.689	3965	64

Table 13. Optimal Solution Using RHA with $\delta=5$

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand
12	13920	1.297	1320	14
24	15828	4.015	1428	16
36	29056	16.854	2956	29
48	71189	32.403	2789	76

Note that Table 13 should be the same as Table 7 except for the CPU time. We do not see an obvious relationship between the length of fixing interval given a fixed planning horizon length and the quality of solution. We present the results in the following figure to see the relationship more clearly.

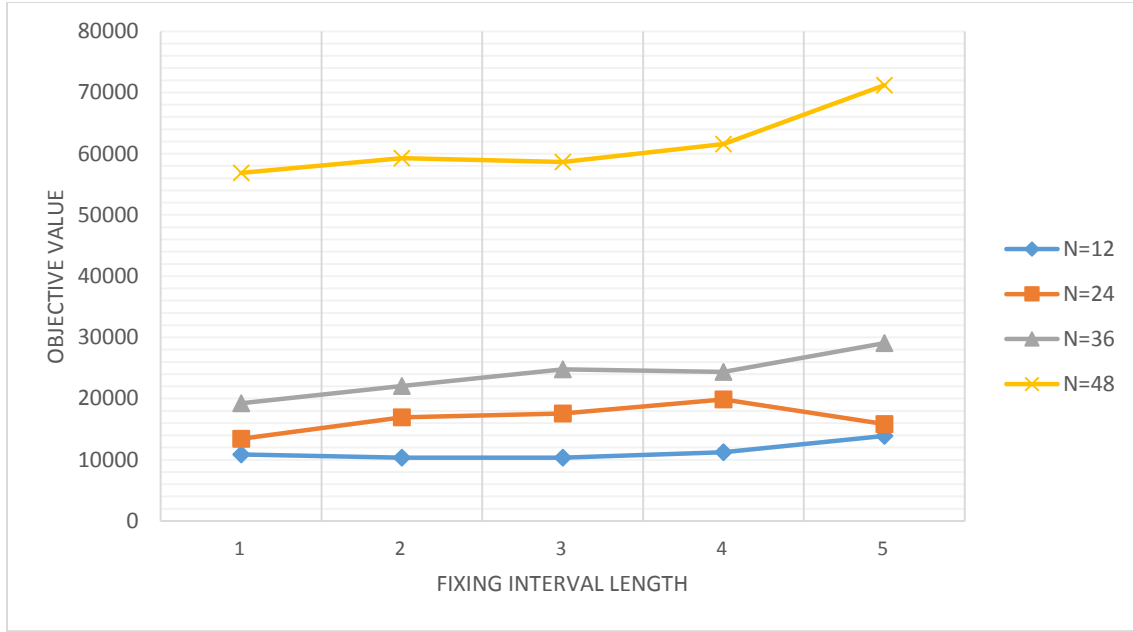


Figure 6. Comparison of Different δ

From Figure 6 we can see that the best fixing interval length varies for different number of stations. For number of stations equal to 12, $\delta=2$ or 3 gives best solution; for number of stations equal to 24, $\delta=1$ gives best solution; for number of stations equal to 36, $\delta=1$ gives best solution; for number of stations equal to 48, $\delta=1$ gives best solution. Note that the trends of the objective function value are also different. It is an interesting topic to look into solutions given by heuristics.

6.2.3 Using Benders' Decomposition

The sub-problem in Benders' decomposition is usually easy to solve, in terms of computation time. The purpose of solving sub-problem is to find a feasible solution which is not optimal so that we could cut it off in the master problem. It means that we actually keep adding constraints into the master problem until we find the optimal solution. This shows that we could solve the master problem very quickly at first, but when the number of constraints increases, solving master problem becomes slow.

Taking the property of Benders' decomposition mentioned above into consideration, we decide to use a famous online server, NEOS, to run our computer program. We use AMPL input and Gurobi MILP solver provided on NEOS website. We set the time limit to 7200s in our program to see the best integer solution can be found within that time limit.

We present the results in the following table.

Table 14. Optimal Solution Using Benders' Decomposition

Stations	Obj. Value	CPU Time (s)	Travel Time (s)	Unmet Demand	Cuts
12	3412	198.956	2512	1	26
24	9074	7200*	4574	5	170
36	15473	7200*	4673	12	133
48	75388	7200*	3388	80	107

Note that the problem with number of stations equal to 12 reaches optimality in 198.956s. We can see that the optimal objective function value obtained by Benders' decomposition is much lower than the above two heuristics, greedy algorithm and rolling horizon approach. But it should be noticed that the computation time required by Benders' decomposition is also much longer than those two heuristics. Problems with number of stations equal to 24, 36, and 48 do not converge to optimality within the 7200s time limit. However, it still returns us a better solution compared with greedy algorithm and rolling horizon approach for problems with number of stations equal to 24 and 36. We think whether to use our heuristics or Benders' decomposition depends on whether the decision-maker needs to react in a very short time. For example, if a BSS needs to take repositioning action for several times in a single day, one might need to solve the repositioning problem for several times expecting getting a good solution very quickly. In this case, we would

suggest use the heuristics. Otherwise, Benders' decomposition would be much helpful to reduce the operating cost and economic loss due to the imbalances occurred in BSS.

We compare our three solution methods in terms of solution quality and computation time in the following figures.

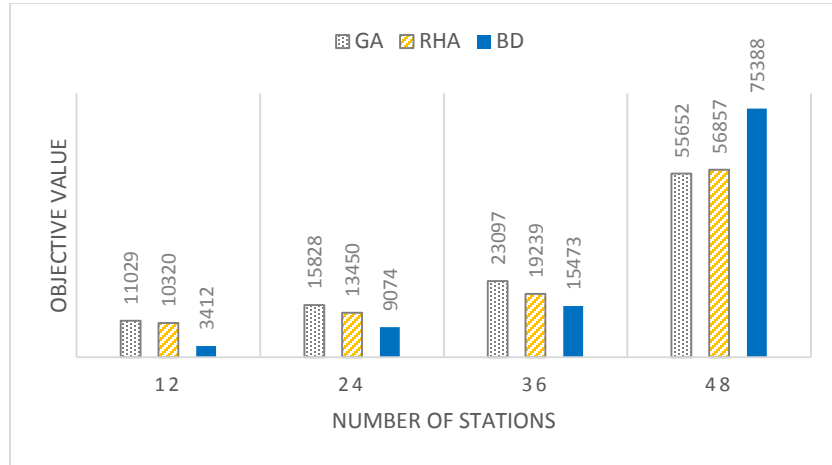


Figure 7. Comparison of Obj. Value

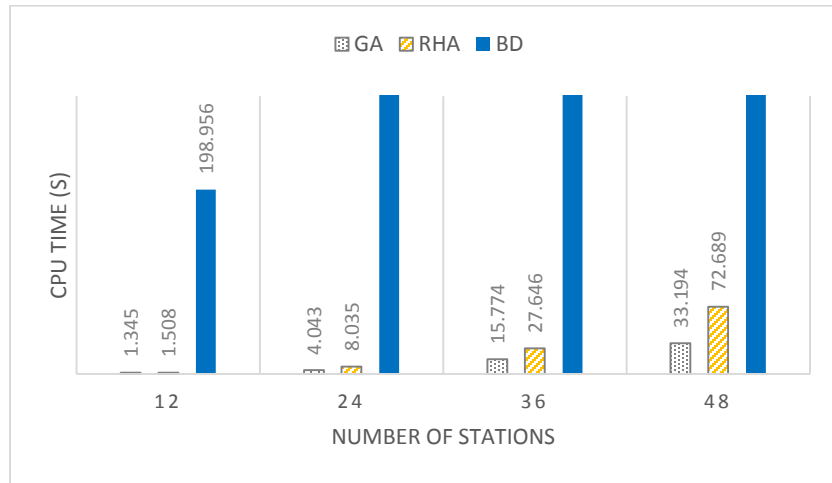


Figure 8. Comparison of Computation Time

CHAPTER 7 CONCLUSIONS AND FUTURE RESEARCH

7.1 CONCLUSIONS

This thesis provides a new mixed-integer linear programming model for the dynamic repositioning problem, which is motivated by the need to balance the inventory in response to demand and supply at the more popular stations in a bicycle sharing system (BSS). Unlike with static repositioning problems, addressing BSS demand presents a dynamic problem. Solving this dynamic repositioning problem requires us to use time-indexed variables, which greatly increases the problem size and hence increases the difficulty of solving. The ideal solution would minimize the total travel time for the repositioning vehicle and the total unmet demand with a pre-specified weight that indicates the relative importance of reducing the number of unused bicycles and vacant lockers. Due to the NP-Hard nature of this problem, we cannot expect to solve the formulated problem directly even if we use high-performance solvers. We thus provide three different solution methods—greedy algorithm, rolling horizon approach, and Benders’ decomposition—to handle this problem. The first two methods are especially useful heuristics for reducing the size of problems that contain many time-indexed variables. However, these heuristics cannot guarantee a global optimal solution due to the formulation structure. The third method, although requiring more computation time, can converge to optimality or yield better solutions as compared with the first two heuristic methods. In summary, the major contribution of this thesis is we formulate a dynamic repositioning model and provide corresponding solution approaches to make a decision of which route the repositioning vehicle should choose and how many bicycles should be transported between stations, given any forecasting demand.

The selection of either an exact algorithm or heuristics to solve this problem is somewhat problematic. In practice, we cannot always devote the resources to finding the optimal solution. If a heuristic can yield a good near-optimal solution within a very short time, it is not necessary to seek an exact algorithm to find the “best” solution, particularly when that algorithm requires costly computation time. However, when the optimal solution *is* required, applying an exact algorithm is clearly the right choice. For instance, when a minor decrease in the objective function would prevent a great loss in a system, we should seek an exact algorithm.

The dataset used in this study comes from the website of Capital Bikeshare in Washington D.C. After analyzing the complete data set, we ultimately identified 48 stations that would suffer potentially serious inventory imbalances. We then chose a subset of these 48 stations to create three smaller problems of 12, 24, and 36 stations. In earlier chapters we detailed the decision variables for our illustrative example used to validate our model.

7.2 FUTURE RESEARCH

There is still a long way to go to solve this problem perfectly.

First, some extensions could be added to our model. In our model, we assume a BSS has only one repositioning vehicle. A large BSS might have several repositioning vehicles. To formulate this modification, we just need to add to our variables a subscript that indicates a specific repositioning vehicle. Additional logical constraints might be added as well, such as the maximal times visited by each vehicle for each station.

Since the forecasting demand is an important parameter (input) in our formulation, its accuracy has a critical impact on the successful implementation of the dynamic repositioning action. In this thesis we do not use any model to do the actual forecasting work. Instead, we just chose the recorded historic data as our “forecasting” demand. There

are several ways to modify this. Schuijbroek *et al.* (2013) modeled the stochastic demand by viewing the inventory at each station as an M/M/1/K queuing system with finite capacity and derive closed-form service level requirements on the transient distribution of the availability of bicycles and lockers. Nair *et al.* (2013) modeled the dynamic demand as a stochastic variable with some pre-assumed distribution, which is probabilistically characterized based on historical information. Vogel and Mattfeld (2011) used data mining techniques, such as time series analysis and cluster analysis, to forecast the demand in a BSS.

We have already discussed the slow convergence property of Bender's decomposition; hence, it is a good idea to seek improvement of that aspect, *i.e.* accelerating Benders' decomposition. Magnanti and Wong (1981) studied how to add the optimality cuts in a Benders' decomposition algorithm and proved that using stronger cuts can greatly reduce the number of iterations and hence has an important impact on the speed of convergence. Their idea is to make use of multiple optimal solutions obtained from the sub-problem in the previous iterations to get better cuts, an approach based on the solution of another problem similar to the sub-problem. Papadakos (2008) enhanced this method by introducing an alternative problem that is independent of the sub-problem. However, this method involves a sometimes intractable master problem core point. Rei *et al.* (2009) used local branching to simultaneously improve the upper and lower bounds obtained throughout the solution process. The main idea is to explore the neighborhood of the solution obtained from the master problem in order to find different feasible solutions. Costa *et al.* (2012) presented a general scheme for generating extra cuts that are based on the master problem solutions obtained by a heuristic during the process of Benders' decomposition.

To the author's knowledge, our model is one of the most basic optimization-based models for solving dynamic repositioning problems, and the solution of our formulation might be useful as a benchmark.

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