



To Feel Happier Now, Spend on Doing Rather Than Having

Experiences lead to greater in-the-moment happiness for shoppers than buying material items, new research finds.

Based on the research of Amit Kumar



hinking about a beach vacation both before and after will probably make you happier than mulling over a material purchase like a new watch. Experiences advance happiness more than possessions, both in the planning stages and after the fact. But what about in the moment?

"The basic finding from a lot of experiments is that people derive more happiness from their experiences than their possessions," says <u>Amit Kumar</u>, assistant professor of marketing at the McCombs School of Business and lead author of a new paper that looks at spending on doing and having, and moment-to-moment happiness.

"One issue that hasn't really been examined much is what happens in the here and now — are we happier spending our money on an experience or on a material item?" — Amit Kumar

Kumar and his coauthors, Matthew Killingsworth from the University of Pennsylvania, and Thomas Gilovich from Cornell University, tested this question in a new study. Their research offers insight into how people can enhance their happiness in the moment. On average, the researchers conclude, shifting the balance of experiential purchases versus material ones may well enhance one's happiness.

Measuring Happiness

To test whether people get more enjoyment in the moment from participating in experiences they paid for versus using material items they bought, the researchers recruited 2,635 adults who were randomly assigned to a material or an experiential group.

Participants were periodically sent texts during waking hours through the Track Your Happiness app on their smartphones. First, they were asked how they felt "right now" using a sliding scale from "very bad" to "very good."

Then, based on their group, participants were asked if in the past hour they consumed a material purchase — furniture, clothing, jewelry, or electronic goods, for example — or an experiential one such as travel, restaurant meals, or going to a sporting event.

Those who answered yes were asked five follow-up questions: was the item consumed for work or play; was it for themselves or someone else; was it freely chosen or an obligation; what was the purchase; and what was the purchase price?

Participants could choose how many texts they received throughout the day, texts were sent at random times, and participants could choose when to stop participating. Most of the reported purchases, of both experiences and goods, ended up being for play or leisure, for themselves, and of the person's own choosing.

The results: happiness was higher for participants who consumed experiential purchases versus material ones in every category, even controlling for the cost of the item. "It would be unfair to compare a shirt to a trip," Kumar says, "but when we account for price, we still see this result where experiences are associated with more happiness."

Experiences Endure

Kumar and colleagues, however, wanted to address a potential limitation of their initial study: possible differences in the types of consumers who more often buy experiences versus those who more frequently purchase goods. So, in a second

study, after first asking participants to rate their happiness, the researchers instead asked all of the 5,254 adult participants a general purchase question. Had the participants used, enjoyed, or consumed either a material or an experiential purchase within the past hour? When a participant responded yes, they were then asked about the details of their purchase.

"We still observed the same effect," says Kumar.

"When the very same person was consuming an experience, that was associated with more happiness."

— Amit Kumar

The researchers concluded that people are happier with experiential purchases over material ones irrespective of when you measure happiness: before, during, or after consumption. Experiences also provoke more satisfaction even though people typically spend more time using their material possessions.

One possible explanation is that, while many material goods do last longer in a physical sense, experiences also endure. "They live on in our memories and in the stories we tell other people," Kumar says.

Kumar's previous work has also found that people are more likely to talk with others about their experiences than their material possessions. Because social connection is key to happiness, experiences and the interactions they spark lead to more joy.

Material goods, on the other hand, tend to fade away, at least psychologically. Even if people continue to use an item, they may not get as much enjoyment from it as time goes by.

A Shift in Spending

Kumar says it's worth noting that study participants hailed from a specific demographic — western, educated, industrialized, rich, and democratic parts of the world. Only additional research will tell whether consuming experiences over material goods makes for happier people across the world.

But for now, the takeaway for consumers is clear — you're better off spending on doing than on having. So forgo a few material purchases, and instead buy those major league baseball tickets or pay for a meal at that hot new restaurant.

"If you want to be happier, it might be wise to shift some of your consumption away from material goods and a bit more toward experiences," says Kumar. "That would likely lead to greater well-being."

"Spending on Doing Promotes More Moment-to-Moment Happiness than Spending on Having" appears in the May 2020 Journal of Experimental Social Psychology.

Story by Deborah Lynn Blumberg

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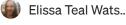
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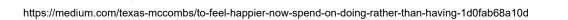


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