



Imelda Vetter Dell Medical School 2018 – The Dell
Medical School
Librarian is awarded an
NNLM "Health
Literacy" grant to
improve patient health
literacy and technology
literacy.

December 2018 - Nutrition is determined to be the area of focus due to its ability to benefit multiple clinics and patient conditions, as well as UT Health Austin's Registered Dietician's interest and willingness to participate.

April 2019 – 6week Learning Lounge pilot ends.

March 2019 – Learning Lounge opens! Summer 2019 – Currently funded through end of summer.

2014-2016 – The
Health Transformation
Building is constructed
with a space on the 2nd
floor to be utilized for
patient learning,
designed by the Design
Institute for Health,
and named the
"Learning Lounge."

Oct/Nov 2018 – Two UT School of Information students conduct a preliminary needs assessment with four UT Health Austin providers to understand:

- What education do they currently provide to patients in the clinic, and how
- What, if any, additional education support from the Learning Lounge could benefit them and their patients.

Jan/Feb 2019 – Design phase begins. Project management of design phase is assigned to two Design Fellows at the Design Institute for Health. A graduate student from the UT School of Information creates the website as a capstone project for his degree program. Health Learning Facilitator is hired.

Resources

Welcome

General Resources

Recursos Generales

Nutrition & Fitness

Hygiene & Sleep

Mindfulness

Diabetes

Smoking Cessation

Resources for Kids

Austin Social Services

Credits

Website: https://guides.lib.utexas.edu/learning-lounge

Brochures

Recipe Cards

Maps

Information Prescription

English/Spanish

Books

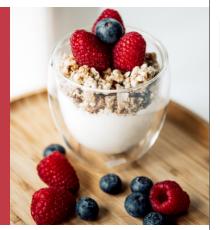
Flyers

How to Talk with Your Health Care Providers



Avena fría y deliciosa con sabor a fresa

Una receta deliciosa para avena preparada la noche anterior, ideal para un desayuno rápido y saludable.



Learning Lounge



The Learning Lounge is a new consumer health education space located on the second floor of the Health Transformation Building at the Dell Medical School.

Visit www.LearningLounge.Health to access our online resources.

Your pro	vider has recommended y	ou
explore t	the following catagories:	

Exercise

٦.	Co	okt	lnσ	CI	3	c	c

☐ Sleep

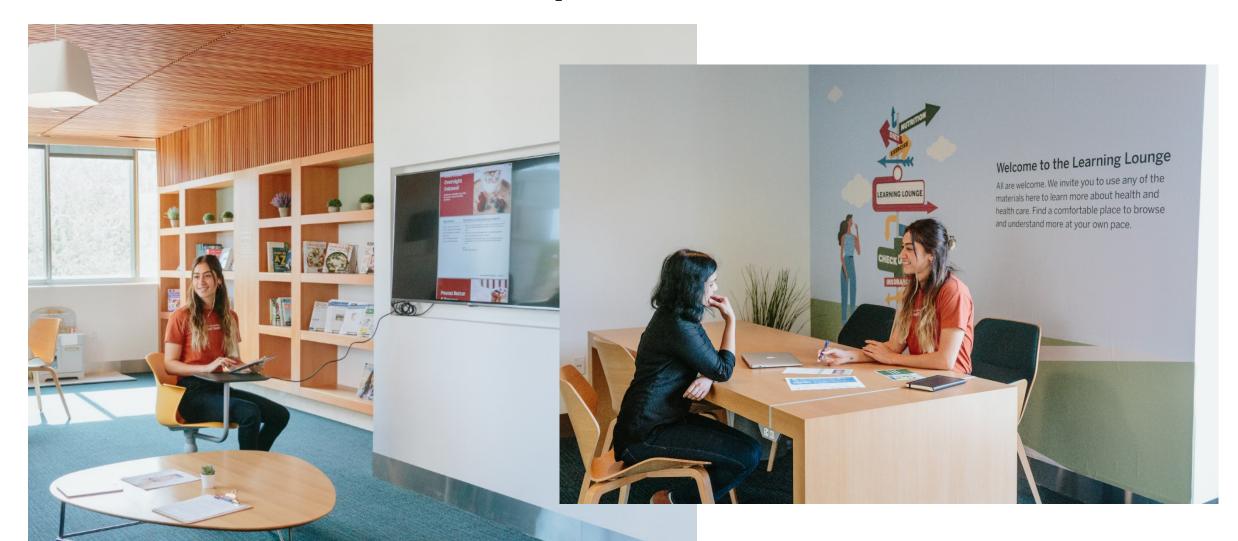
_			Pla	_	
_	D.O.	931	MIA	mmi	ma
ш.		_			

Other (see notes)

Notes from your provider:



Space



Results

"Thank you for this space. It was very accessible; The information is in the same place as my appointment. I didn't waste time and it was comfortable being here."

"I wish I had more time to explore. Health is not something I proactively research. "This resource is a great help to my process of recovery. The treated me with compassion and dignity."

"It's a helpful program for health and personally very valuable. Thank you very much for all your efforts towards the community."

"Thank you for this free service. Please please continue. Very helpful & excellent staff. "

- 166 visitors of which 112 were UT Health Austin patients and/or people accompanying the patient.
- ½ conversed in Spanish
- 100% of survey responses rated experience in Learning Lounge as "very valuable" or "valuable," with 75% rating it "very valuable."
- Services provided:
 - Nutrition, exercise, fitness info
 - Mobile app download & training
 - Groceries & YMCA vouchers
 - Transportation route navigation
 - Identification of food pantries, exercise classes, social services in area
 - Website navigation assistance

"This is an awesome resource for UT Health Austin patients. I would come to my appts [appointments] a bit early to utilize the resources."

Project Highlights

- Design Process:
 Understand/Frame,
 Strategize, Create,
 Launch
- Interdisciplinary team dynamics
- Data methods
- Community mission

